

Subject

# Qi Wireless Charger - Incompatible with MagSafe Devices

Market

USA

Service Category

Vehicle Interior

Section

Power Outlets (int)

Applicability

Models with Wireless Charger

## APPLICABLE VEHICLES

2018-2024	Mirai	2024	Grand Highlander HV
2016-2021, 2024	Land Cruiser	2022-2024	Tundra HV
2023-2024	GR Corolla	2021-2024	Sienna HV
2021-2024	Venza HV	2022-2024	Corolla Cross
2022-2024	Tundra	2020-2024	Corolla HV
2019-2024	RAV4	2019-2024	Corolla Hatchback
2019-2024	RAV4 HV	2023-2024	Sequoia HV
2015-2024	Camry HV	2024	Grand Highlander
2016-2021	Prius C	2020-2024	Supra
2024	Tacoma HV	2015-2024	Camry
2016-2024	Prius	2019-2022	Avalon
2019-2022	Avalon HV	2020-2024	Highlander
2020-2024	Highlander HV	2023-2024	Corolla Cross HV
2016-2024	Tacoma	2021-2024	RAV4 Prime
2017-2024	Prius Prime	2019-2024	Corolla
2023-2024	bZ4X		

## CONDITION

Customers have expressed concerns about the performance of Qi Wireless Chargers.

Wireless chargers on applicable vehicles are designed to work with Qi Certified devices only. MagSafe devices, that are not Qi Certified, may not charge as expected with Qi Wireless Chargers.

## RECOMMENDATIONS

When diagnosing wireless charger performance concerns, please confirm that the customer's device is Qi Certified by searching it in the Wireless Power Consortium database (see Link References).

If the customer's device is Qi Certified, please continue with diagnosis by following repair manual and/or contacting TAS for further assistance.

## LINK REFERENCES

1. [Wireless Power Consortium \(Qi Certified products database\)](#)