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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: EXTERIOR PANELS / TRIM: GRILLE SHUTTER SYSTEM: PROBLEM SYMPTOMS TABLE; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

PROBLEM SYMPTOMS TABLE

NOTICE:

- Before performing troubleshooting, change the grille shutter control mode to maintenance mode.

Click here [INFO](#)

- If the radiator shutter assembly has been replaced with a new one, perform initialization and change the grille shutter control mode.

Click here [INFO](#)

HINT:

- Use the table below to help determine the cause of problem symptoms. If multiple suspected areas are listed, the potential causes of the symptoms are listed in order of probability in the "Suspected Area" column of the table. Check each symptom by checking the suspected areas in the order they are listed. Replace parts as necessary.
- Inspect the fuses and relays related to this system before inspecting the suspected areas below.

SYMPTOM	SUSPECTED AREA	LINK
Grille shutter does not operate	Proceed to "Grille Shutter does not Operate"	INFO
	Radiator shutter assembly	INFO
Grille shutter is half open (half closed)	Proceed to "Grille Shutter is Half Opened/Closed"	INFO
Abnormal noise occurs during grille shutter operation	Check for ice, etc. around the shutters and links	-
	Radiator shutter assembly	INFO

