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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: TELEMATICS: TELEMATICS SYSTEM: PRECAUTION; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

PRECAUTION

PRECAUTION FOR DISCONNECTING CABLE FROM NEGATIVE AUXILIARY BATTERY TERMINAL

NOTICE:

After the ignition switch is turned off, there may be a waiting time before disconnecting the negative (-) auxiliary battery terminal.

Click here [INFO](#)

HINT:

When disconnecting and reconnecting the auxiliary battery, there is an automatic learning function that completes learning when the respective system is used.

Click here [INFO](#)

PRECAUTION FOR REPLACING PART

(a) After replacing the radio and display receiver assembly or DCM (telematics transceiver), some functions and services may not be available after the ignition switch to ACC for first time or second time. Make sure to perform the following operations.

- (1) Turn the ignition switch to ACC and wait for 60 seconds.
- (2) Turn the ignition switch off.
- (3) Turn the ignition switch to ACC and wait for 60 seconds.

NOTICE:

- Before servicing, enter service mode to restrain telematics communication functions and prevent the following while servicing:
 - Remote door lock and unlock operations
 - Remote engine start and stop operations
 - Warning notification function.
- Service mode can be entered by using the GTS or operating the radio and display receiver assembly.

HINT:

When a warning is generated due to a vehicle malfunction, the DCM (telematics transceiver) receives warning information from the combination meter assembly and sends a warning notification to the service center.

SERVICE MODE

(a) Service mode

HINT:

To cancel service mode, turn the ignition switch off and to ON to display the service mode screen and cancel service mode.

(1) Service mode (Method 1)

Enter the following menus: Body Electrical / Telematics / Trouble Codes.

Body Electrical > Telematics > Trouble Codes

(2) Service mode (Method 2)

- Enter diagnostic mode of audio and visual system.

Click here 


HINT:

Use the GTS to cancel service mode (communication function pausing mode).

Click here 

PRECAUTION FOR REGISTRATION

(a) If replacing any of the following parts, refer to Registration.

Click here 

NOTICE:

If registration is not performed after replacing any of the following parts, the remote door lock and unlock and remote engine start and stop will not be available.

- (1) DCM (telematics transceiver)
- (2) Radio and display receiver assembly
- (3) Certification ECU (smart key ECU assembly)
- (4) Main body ECU (multiplex network body ECU)

PRECAUTION FOR ACTIVATION

(a) When replacing the DCM (telematics transceiver), perform DCM activation.

Click here 

PRECAUTION FOR TROUBLESHOOTING REMOTE SERVICE FUNCTION

(a) When troubleshooting symptoms such as when part of the remote service function does not operate normally, first check that there are no third party parts connected to the DLC3. If any such parts are connected to the DLC3, some parts of the remote service function may not operate normally.

Therefore, explain the situation to the customer, remove the parts and turn the ignition switch from off to ON before proceeding with troubleshooting.

