

Rapgard Protective Film Removal

Service Category Vehicle Exterior

Section Paint/Coatings

Market USA and Mexico

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
1994 - 2025	4Runner, 4Runner HV, 86, Avalon, Avalon HV, Avanza, bZ4X, C-HR, Camry, Camry HV, Celica, Corolla, Corolla Cross, Corolla Cross HV, Corolla Hatchback, Corolla HV, Crown, Crown Signia, Echo, FJ Cruiser, GR Corolla, Grand Highlander, Grand Highlander HV, Hiace, Highlander, Highlander HV, Hilux, iA, iM, Land Cruiser, Matrix, Mirai, MR2, MR2 Spyder, Paseo, Previa, Prius, Prius C, Prius PHV, Prius Prime, Prius V, Raize, RAV4, RAV4 EV, RAV4 HV, RAV4 PHV, RAV4 Prime, Sequoia, Sequoia HV, Sienna, Sienna HV, Solara, Supra, Tacoma, Tacoma HV, Tundra, Tundra HV, Venza, Venza HV, Yaris, Yaris HB MEX-Prod, Yaris R, Yaris SD MEX-Prod, Yaris SD THAI-Prod, Yaris THAI-Prod	

REVISION NOTICE

December 05, 2024 Rev2:

- Applicability has been updated to include 2025 model year RAV4 PHV vehicles.

May 17, 2024 Rev1:

- Applicability has been updated to include all 2025 model year Toyota vehicles.
- Applicability has also been updated to remove Hilux Hybrid models.
- The Removal Procedure section has been updated.

Any previous printed versions of this bulletin should be discarded.

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Applicability (continued)

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin No. T-PG005-94.

- The entire bulletin has been updated.

Service Bulletin No. T-PG005-94 is obsolete and any printed versions should be discarded.

Introduction

Toyota vehicles are currently protected with Rapgard™ protective film designed to protect the horizontal painted surfaces. This material protects from acid rain, environmental fallout, and rail contamination. Follow the Removal Procedure in this bulletin to remove the Rapgard™ protective film within 90 days from initial application.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Removal Procedure

1. Wash the vehicle using normal dealer procedures.

NOTE

Washing the vehicle will remove any transportation dirt, grime, or contamination and prevent scratches during the film removal process.

NOTICE

Cover ALL shirt buttons, jeans or pants rivets, belt buckles, and watches to prevent scratching the paint surface while removing the Rapgard™ protective film.

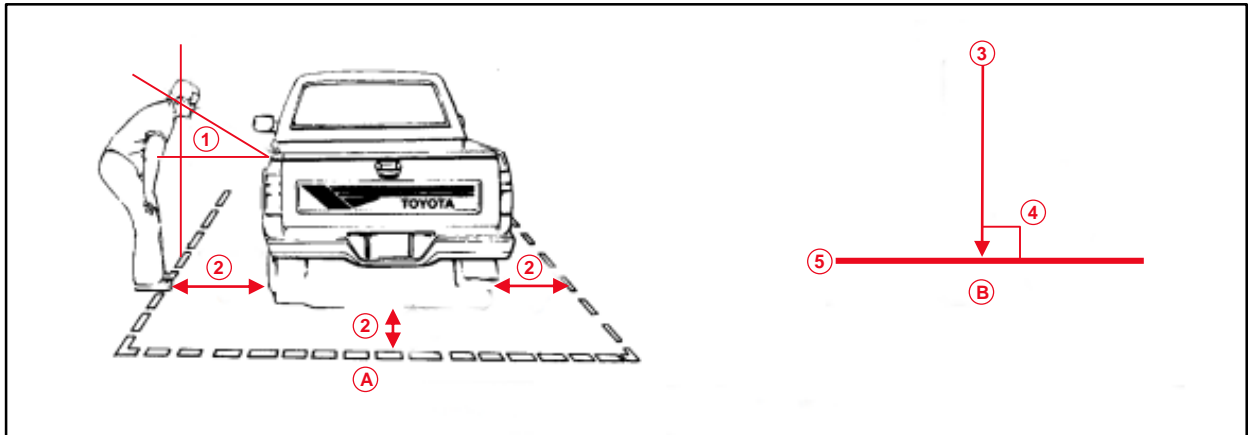
2. Pull up and back in a quick motion to remove the Rapgard™ protective film from an uplifted or loose corner.
3. Repeat step 2 for ALL the covered panels.
4. Dispose of the Rapgard™ plastic film per the direction of the TLS (Toyota Logistics Services) using the preprinted UPS labels provided to your dealership.

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Removal Procedure (continued)

- Use the 3 feet 30° angle and the straight on 90° perpendicular methods of inspection shown below to inspect vehicle inside a building under a fluorescent light for adhesive transfer or residue.

Figure 1.



A	3 Feet 30° Angle Method of Inspection
B	Straight on 90° Perpendicular Method of Inspection
1	30°
2	3 Feet
3	Eye
4	90°
5	Paint Surface

NOTE

- The Rapgard™ protective film **MUST** be removed within 90 days from initial application.
- If the Rapgard™ protective film has been removed, the dealer will be notified through Dealer Daily.
- Report ANY problems with removal of the Rapgard™ film or damage to the vehicle caused by the application or presence of the material to your District Service and Parts Manager (DSPM).

- Reinspect the vehicle.
Is the condition of the vehicle acceptable after removing the Rapgard™ protective film?
 - YES** — The Removal Procedure is complete.
 - NO** — Repeat step 1.