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Model Year Start: 2023	**Model:** Prius Prime	**Prod Date Range:** [12/2022 -]
Title: MY SETTINGS: MY SETTINGS SYSTEM: My Setting cannot be Recalled; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

My Setting cannot be Recalled

DESCRIPTION

It may be possible to determine the cause of the problem by the customize setting items which are not recalled or type of registered device for which a recall is not performed. If all customize setting items are not recalled, it is suspected that the main body ECU (multiplex network body ECU) is malfunctioning or there is a My Settings error. If some customize setting items are not recalled, it is suspected that another system is malfunctioning.

CAUTION / NOTICE / HINT

NOTICE:

Before replacing the main body ECU (multiplex network body ECU), refer to Precaution.

Click here INFO

PROCEDURE

1.	CHECK THE SYMPTOMS

(a) Check the problem symptoms.

RESULT	PROCEED TO
All customize settings are not recalled	A
Some customize settings are not recalled	B
Only multimedia settings are not recalled	C

B ▶ **GO TO STEP 8**

C ▶ **GO TO AUDIO AND VISUAL SYSTEM (PROBLEM SYMPTOMS TABLE)** INFO

A
▼

2.	CHECK CUSTOMIZE SETTING USING GTS

(a) Select the setting by referring to the table below.

My Settings

TESTER DISPLAY	DESCRIPTION	DEFAULT	SETTING	ECU
My Settings Function	Setting of my settings function.	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)

Common Setting

TESTER DISPLAY	DESCRIPTION	DEFAULT	SETTING	ECU
Driver Recognition Auto Switch Function	Sets the function that switches driver information when the door is opened/closed	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)
Automatically Switch Function (Key)	Sets the function that uses key authentication to switch driver information	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)
Entry Unlock Correction Function	Sets the function that uses entry door unlock control for personal identification	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)
Wireless Unlock Correction Function	Sets the function that uses wireless door unlock control for personal identification	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)
Inside Key Correction Function	Sets the function that uses interior certification for personal identification	Enable	$00:Disable,$01:Enable	Main body ECU (multiplex network body ECU)

RESULT	PROCEED TO
"Enable" is set	A
"Disable" is set	B

B ▶ **PERFORM CUSTOMIZE FUNCTION**

A

▼

3.	CHECK THE SYMPTOMS

(a) Check the problem symptoms.

RESULT	PROCEED TO
My Settings are not recalled when using an electrical key transmitter sub-assembly.	A
My Settings are not recalled when using a Bluetooth device.	B

B ▶ **GO TO STEP 7**

A
▼

4.	CHECK WIRELESS DOOR LOCK CONTROL SYSTEM

(a) Check the wireless door lock control system.

Click here `INFO`

OK:
Wireless door lock control system is normal

NG ▶ **GO TO WIRELESS DOOR LOCK CONTROL SYSTEM**

OK
▼

5.	CHECK SMART KEY SYSTEM (for Entry Function)

(a) Check the smart key system (for entry function).

Click here `INFO`

OK:
Smart key system (for Entry Function) is normal

NG ▶ **GO TO SMART KEY SYSTEM (for Entry Function)**

OK

▼

6.	CHECK SMART KEY SYSTEM (for Start Function)

(a) Check the smart key system (for Start Function).

Click here [INFO]

> OK:
> Smart key system (for Start Function) is normal

OK ▶ **REPLACE MAIN BODY ECU (MULTIPLEX NETWORK BODY ECU)** [INFO]

NG ▶ **GO TO SMART KEY SYSTEM (for Start Function)**

7.	CHECK RECALL OPERATION

(a) Using an electrical key transmitter sub-assembly as an assigned setting device, check if My Settings are recalled.

> OK:
> My Settings are recalled

OK ▶ **GO TO AUDIO AND VISUAL SYSTEM (PROBLEM SYMPTOMS TABLE)** [INFO]

NG ▶ **GO TO STEP 4**

8.	CHECK RECALL OPERATION

(a) Set the settings of customize setting items that are not recalled to the My Settings system again.

(b) Perform user identification again and check if the customize setting items are recalled.

> OK:
> My Settings are recalled

OK ▶

HINT:
- The following cause is suspected.
  - An ECU that controlled the Customize Setting items that were not recalled was replaced, and the settings were cleared.
- Use simulation method to check

Click here END

NG ▶ **GO TO OTHER SYSTEMS**

NOTICE:

Inspect systems related to the Customize Setting
items that were not recalled.

NG ▶ **GO TO OTHER SYSTEMS**