

Last Modified: 12-04-2024	6.11:8.1.0	Doc ID: RM1000000299KQ
Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: MIRROR (INT): DIGITAL REAR-VIEW MIRROR SYSTEM: HOW TO PROCEED WITH TROUBLESHOOTING; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

HOW TO PROCEED WITH TROUBLESHOOTING

PROCEDURE

1. VEHICLE BROUGHT TO WORKSHOP

NEXT



2. CUSTOMER PROBLEM ANALYSIS

HINT:

- In troubleshooting, confirm that the problem symptoms have been accurately identified. Preconceptions should be discarded in order to make an accurate judgment. To clearly understand what the problem symptoms are, it is extremely important to ask the customer about the problem and the conditions at the time the malfunction occurred.
- Gather as much information as possible for reference. Past problems that seem unrelated may also help in some cases.
- The following 5 items are important points for problem analysis:

What	Vehicle model, system name
When	Date, time, occurrence frequency
Where	Road conditions
Under what conditions?	Driving conditions, weather conditions
How did it happen?	Problem symptoms

NEXT



3. INSPECT AUXILIARY BATTERY VOLTAGE

(a) Measure the auxiliary battery voltage with the ignition switch off.

Standard Voltage:

11 to 14 V

If the voltage is below 11 V, recharge or replace the auxiliary battery before proceeding to the next step.

NEXT



4.	PROBLEM SYMPTOMS TABLE
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(a) Refer to Problem Symptoms Table.

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NEXT



5.	REPAIR OR REPLACE
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NEXT  **END**

