12/16/24, 11:46 AM

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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: THEFT DETERRENT / KEYLESS ENTRY: DIGITAL KEY SYSTEM: Key Registration Message is not Displayed		
(Owner Key); 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

Key Registration Message is not Displayed (Owner Key)

DESCRIPTION

When an owner key was newly registered, the registration completed message will be displayed on the multiinformation display in the combination meter assembly for a period of 10 days after the new registration.

If the registration completed message is not displayed, check whether 10 days have passed after registration was completed. There may be a malfunction in the certification ECU (smart key ECU assembly).

CAUTION / NOTICE / HINT

NOTICE:

- Before performing troubleshooting of the vehicle, refer to Precautions for Inspection or Registration to check for a cause of the malfunction which is not related to vehicle settings or vehicle components.
 - Click here NFO
- Perform troubleshooting with the electrical key transmitter sub-assembly not inside the detection area of the smart key system.
- Make sure that no DTCs are output. If any DTCs are output, proceed to Diagnostic Trouble Code Chart.
- If the digital key system has been disabled, enable the system before performing troubleshooting.
 - Click here NFO
- Before replacing the certification ECU (smart key ECU assembly), refer to Registration.
 - Click here NFO

PROCEDURE

1. REGISTER NEW OWNER KEY

(a) Perform reregistration of the owner key.

HINT:

Refer to the digital key application.

NEXT



2.

CHECK REGISTRATION DISPLAY

(a) Close all doors and perform lock and unlock using the digital key.

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(b) Check that when the driver door is opened, the registration completed message is displayed on the multi-information display in the combination meter assembly.

OK:

Registration completed message is displayed

- **OK** END (CAUSE WAS THAT 10 DAYS HAD PASSED AFTER OWNER KEY REGISTRATION)
- NG REPLACE CERTIFICATION ECU (SMART KEY ECU ASSEMBLY)



