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<b>Model Year Start:</b> 2023	<b>Model:</b> Prius Prime	<b>Prod Date Range:</b> [03/2023 - ]
<b>Title:</b> SEAT: REAR SEAT REMINDER SYSTEM: HOW TO PROCEED WITH TROUBLESHOOTING; 2023 - 2024 MY Prius Prius Prime [03/2023 - ]		

## HOW TO PROCEED WITH TROUBLESHOOTING

## CAUTION / NOTICE / HINT

### HINT:

- Use the following procedure to troubleshoot the rear seat reminder system.
- \*: Use the GTS.

## PROCEDURE

### 1. VEHICLE BROUGHT TO WORKSHOP

### NEXT



### 2. CUSTOMER PROBLEM ANALYSIS

(a) Interview the customer to confirm the problem.

Click here [INFO](#)

### NEXT



### 3. PRE-CHECK

(a) Measure the auxiliary battery voltage with the ignition switch off.

Standard Voltage:

11 to 14 V

If the voltage is below 11 V, recharge or replace the auxiliary battery before proceeding to the next step.

(b) Check the fuses and relays.

(c) Check the connector connections and terminals to make sure that there are no abnormalities such as loose connections, deformation, etc.

**NEXT****4. INSPECT COMMUNICATION FUNCTION OF CAN COMMUNICATION SYSTEM\***

(a) Using the GTS, check for CAN communication system DTCs.

for HEV Model: Click here [INFO](#)

for PHEV Model: Click here [INFO](#)

RESULT	PROCEED TO
CAN DTCs are not output	A
CAN DTCs are output	B

**B ► GO TO CAN COMMUNICATION SYSTEM**

for HEV Model: Click here [INFO](#)

for PHEV Model: Click here [INFO](#)

**A****5. PROBLEM SYMPTOMS TABLE**

(a) Refer to Problem Symptoms Table.

Click here [INFO](#)

RESULT	PROCEED TO
Fault is not listed in Problem Symptoms Table	A
Fault is listed in Problem Symptoms Table	B

**B ► GO TO STEP 7**

**6. OVERALL ANALYSIS AND TROUBLESHOOTING\***

(a) Operation Check

Click here 

(b) Data List / Active Test

Click here 

(c) Inspection

**NEXT****7. REPAIR OR REPLACE****NEXT****8. CONFIRMATION TEST****NEXT**  **END**