

<b>Last Modified:</b> 12-04-2024	6.11:8.1.0	<b>Doc ID:</b> RM100000029X3S
<b>Model Year Start:</b> 2023	<b>Model:</b> Prius Prime	<b>Prod Date Range:</b> [12/2022 - ]
<b>Title:</b> SEAT: FRONT POWER SEAT CONTROL SYSTEM (w/o Memory): HOW TO PROCEED WITH TROUBLESHOOTING; 2023 - 2024 MY Prius Prius Prime [12/2022 - ]		

## HOW TO PROCEED WITH TROUBLESHOOTING

## CAUTION / NOTICE / HINT

### HINT:

Use the following procedure to troubleshoot the front power seat control system.

## PROCEDURE

### 1. VEHICLE BROUGHT TO WORKSHOP

### NEXT



### 2. CUSTOMER PROBLEM ANALYSIS

(a) Interview the customer to confirm the problem.

### NEXT



### 3. PRE-CHECK

(a) Measure the auxiliary battery voltage with the ignition switch off.

Standard voltage:

11 to 14 V

If the voltage is below 11 V, recharge or replace the auxiliary battery before proceeding to the next step.

(b) Check the fuses and relays.

(c) Check the connector connections and terminals to make sure that there are no abnormalities such as loose connections, deformation, etc.

**NEXT****4. PROBLEM SYMPTOMS TABLE**

(a) Refer to Problem Symptoms Table.

Click here [INFO](#)

RESULT	PROCEED TO
Fault is not listed in Problem Symptoms Table	A
Fault is listed in Problem Symptoms Table	B

**B** **GO TO STEP 6**

**A****5. OVERALL ANALYSIS AND TROUBLESHOOTING**

(a) Operation Check

Click here [INFO](#)

(b) Inspection

**NEXT****6. REPAIR OR REPLACE****NEXT****7. CONFIRMATION TEST**

**NEXT**  **END**

