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Title: DOOR LOCK: WIRELESS DOOR LOCK CONTROL SYSTEM: HOW TO PROCEED WITH TROUBLESHOOTING; 2023 - 2024 MY Prius Prius Prime [12/2022 -   ]

HOW TO PROCEED WITH TROUBLESHOOTING

CAUTION / NOTICE / HINT

NOTICE:

Make sure to check the following before proceeding with troubleshooting.

- Do not perform "Smart Code Reset" (all key ID erasure) until the malfunctions and symptoms have been confirmed and resolved. If all key ID erasure is performed without confirming or resolving malfunctions, key registration will be unable to be performed, resulting in unnecessary part replacement.
- Make sure that the smart key system with push-button start has not been disabled by a customize setting.

HINT:

- Replace parts related to the wireless door lock control system and smart key system with push-button start according to the inspection procedure.
- If the wireless door lock control system and smart key system with push-button start do not operate, check the customize setting and make sure that the wireless door lock control system and smart key system with push-button start are not disabled.
- The wireless door lock control system and smart key system with push-button start primarily use the following systems.
  - Wireless door lock control system
  - Smart key system (for Entry Function)*
  - Smart key system (for Start Function)
        Immobilizer function
- If 2 or more electrical key transmitter sub-assemblies are registered to the system, make sure to perform troubleshooting with all of them.

  *: w/ Entry Function

PROCEDURE

1.	**VEHICLE BROUGHT TO WORKSHOP**

(a) Confirm how the vehicle was brought to the workshop.

- Vehicle was driven.
- Vehicle was towed.

HINT:

The cause of the malfunction may be narrowed down by confirming whether the vehicle was driven or towed.

NEXT ▶ **GO TO SMART KEY SYSTEM (for Start Function)**