

<b>Last Modified:</b> 12-04-2024	6.11:8.1.0	<b>Doc ID:</b> RM1000000029V4W
<b>Model Year Start:</b> 2023	<b>Model:</b> Prius Prime	<b>Prod Date Range:</b> [12/2022 - ]
<b>Title:</b> WIPER / WASHER: WIPER AND WASHER SYSTEM: PROBLEM SYMPTOMS TABLE; 2023 - 2024 MY Prius Prius Prime [12/2022 - ]		

## PROBLEM SYMPTOMS TABLE

**NOTICE:**

Before replacing the main body ECU (multiplex network body ECU), refer to Service Bulletin.

**HINT:**

- Use the table below to help determine the cause of problem symptoms. If multiple suspected areas are listed, the potential causes of the symptoms are listed in order of probability in the "Suspected Area" column of the table. Check each symptom by checking the suspected areas in the order they are listed. Replace parts as necessary.
- Inspect the fuses and relays related to this system before inspecting the suspected areas below.

### Front Wiper System (w/ Auto Wiper System)

SYMPTOM	SUSPECTED AREA	LINK
Front wipers do not operate at all	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in AUTO	Check customize parameters (Auto wiper)	<a href="#">INFO</a>
	Rain sensor tape (Check for air bubbles)	-
	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Rain sensor	<a href="#">INFO</a>
Front wipers do not operate in LO	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>

SYMPTOM	SUSPECTED AREA	LINK
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in HI	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in INT*	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
Front wipers do not operate in MIST	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
When the front wipers are operating in AUTO, the rain sensor sensitivity cannot be adjusted by the auto sensitivity adjustment switch (wiping interval does not change)	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
When the front wipers are operating in AUTO, the wiper interval does not change according to changes in the vehicle speed	Rain sensor	<a href="#">INFO</a>
	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
When the front wipers are operating in INT, the front wiper intermittent operation interval cannot be adjusted by the auto sensitivity adjustment switch (wiping interval does not change)*	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
When the front wipers are operating in INT, the front wiper intermittent operation interval does not change according to changes in the vehicle speed*	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
Front wipers continuously operate in AUTO	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>

SYMPTOM	SUSPECTED AREA	LINK
Front wipers continuously operate in LO	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
Front wipers continuously operate in HI	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
Front wipers continuously operate in INT*	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
When the customize setting "Auto Wiper" is changed, the operation of the wiper system does not change	Rain sensor	<a href="#">INFO</a>
When the front wiper switch is turned off, the front wipers stop in the wrong position	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Check the automatic stop (park) position	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>

\*: When the customize setting "Auto Wiper" is set to "Not Avl".

### Front Wiper System (w/o Auto Wiper System)

SYMPTOM	SUSPECTED AREA	LINK
Front wipers do not operate at all	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in LO	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>

SYMPTOM	SUSPECTED AREA	LINK
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in HI	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in INT	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers do not operate in MIST	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
When the front wiper switch is in INT, the front wiper intermittent operation interval cannot be adjusted by the intermittent time adjustment switch	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
When the front wipers are operating in INT, the front wiper intermittent operation interval does not change according to changes in the vehicle speed	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
Front wipers continuously operate in LO	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>

SYMPTOM	SUSPECTED AREA	LINK
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers continuously operate in HI	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front wipers continuously operate in INT	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
Front wipers do not move to the service position (wiper operation is normal)	Main body ECU (Multiplex network body ECU)	<a href="#">INFO</a>
When the front wiper switch is turned off, the front wipers do not move to the park position or stop in the wrong position	Proceed to "Front Wiper Motor Circuit"	<a href="#">INFO</a>
	Check the automatic stop (park) position	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>

### Washer System

SYMPTOM	SUSPECTED AREA	LINK
Windshield washer motor and pump assembly does not operate	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Proceed to "Washer Motor Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Front washers do not operate	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Windshield wiper relay assembly	<a href="#">INFO</a>
Washer fluid does not flow (Windshield washer motor and pump assembly is normal)	Washer fluid	-

SYMPTOM	SUSPECTED AREA	LINK
	Washer hose and nozzle	-

### Rear Camera Washer System (w/ Rear Camera Cleaner System)

SYMPTOM	SUSPECTED AREA	LINK
Washer motor and pump assembly does not operate	Proceed to "Rear Cleaner Motor and Relay Circuit"	<a href="#">INFO</a>
	Proceed to "Wiper and Washer Switch Circuit"	<a href="#">INFO</a>
	Main body ECU (multiplex network body ECU)	<a href="#">INFO</a>
Washer fluid does not flow (Washer motor and pump assembly is normal)	Washer fluid	-
	Washer hose, camera cleaner nozzle	-

### Washer Fluid Level Warning System

SYMPTOM	SUSPECTED AREA	LINK
"Windshield Washer Fluid Low" is displayed on the multi-information display when washer fluid level is not low	Proceed to "Washer Fluid Level Warning Switch Circuit"	<a href="#">INFO</a>
"Windshield Washer Fluid Low" is not displayed on the multi-information display when washer fluid level is low	Washer fluid	-
	Proceed to "Washer Fluid Level Warning Switch Circuit"	<a href="#">INFO</a>

