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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: DOOR / HATCH: POWER BACK DOOR SYSTEM: Power Back Door cannot be Operated Frequently; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

Power Back Door cannot be Operated Frequently

DESCRIPTION

If the power back door system does not operate, a vehicle malfunction, environmental problem, and customer (including passenger) operation are possible causes. Using Vehicle Control History (RoB) allows the cause to be narrowed down, and repair, replacement, and in some circumstances explaining the environment or usage conditions can help resolve the malfunction.

NOTICE:

- If the vehicle or vehicle controls are operated (for example, during initial inspection when the vehicle is brought in for repair) before vehicle control history (RoB) has been read out and saved, the vehicle control history (RoB) information could be lost.
- The function "Read vehicle control history (RoB)" uses the current system time setting inside the GTS and the time counter inside the controlling ECU to calculate the timings shown in the vehicle control history (RoB). For this reason, before reading out the vehicle control history (RoB), first make sure that the GTS system clock is accurately set to the current time.
- The time counter in the control ECU may deviate by up to +/- 10% due to the characteristics of the time counter.
- The time counter in the control ECU is reset approximately 34 days before the "Current" value due to the characteristics of the time counter. Therefore, the time information stored before the 34th day may not be accurately displayed.

PROCEDURE

1.	CHECK VEHICLE CONTROL HISTORY (RoB)
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(a) Using the GTS, check for vehicle control history (RoB).

Body Electrical > Back Door > Utility

TESTER DISPLAY
Vehicle Control History (RoB)

Body Electrical > Main Body > Utility

TESTER DISPLAY
Vehicle Control History (RoB)

RESULT	PROCEED TO
Vehicle control history (RoB) item is not stored.	A

RESULT	PROCEED TO
Vehicle control history (RoB) item is stored.	B

A ► **USE SIMULATION METHOD TO CHECK**

B ► **END (explain the cause why it did not operate to the customer)**

