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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: TELEMATICS: TELEMATICS SYSTEM: Remote Engine Starter does not Operate; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

Remote Engine Starter does not Operate

CAUTION / NOTICE / HINT

NOTICE:

- Before replacing the DCM (telematics transceiver), refer to Registration.

Click here [INFO](#)

- Before replacing the certification ECU (smart key ECU assembly), refer to smart key system (for Start Function) Precaution.

Click here [INFO](#)

PROCEDURE

1. CHECK SMART KEY SYSTEM (for Start Function)

(a) Check that the hybrid system can be started by pressing the ignition switch.

RESULT	PROCEED TO
Hybrid system can be started.	A
Hybrid system cannot be started.	B

B  **GO TO SMART KEY SYSTEM (for Start Function)**

A


2. REGISTRATION

HINT:

If registration is not performed after replacing any of the following parts, the remote engine start and stop will not be available.

- Certification ECU (smart key ECU assembly)
- DCM (Telematics Transceiver)

(a) Perform remote engine start and stop registration.

Click here 

(b) Check if the problem symptom recurs.

RESULT	PROCEED TO
System does not return to normal.	A
System returns to normal.	B

A  **CONTACT SERVICE CENTER**

B  **END**

