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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: PARK ASSIST / MONITORING: REAR VIEW MONITOR SYSTEM: PROBLEM SYMPTOMS TABLE; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

PROBLEM SYMPTOMS TABLE

HINT:

Use the table below to help determine the cause of problem symptoms. If multiple suspected areas are listed, the potential causes of the symptoms are listed in order of probability in the "Suspected Area" column of the table. Check each symptom by checking the suspected areas in the order they are listed. Replace parts as necessary.

Rear View Monitor System

SYMPTOM	SUSPECTED AREA	LINK
When reverse (R) is selected, an image of the area behind the vehicle is not displayed (screen is not black)	Check that the rear camera is enabled in General Settings	-
	Audio and Visual System	INFO
	Radio and display receiver assembly	INFO
When reverse (R) is selected, an image of the area behind the vehicle is not displayed (screen is black)	Proceed to "Image from Camera for Rear View Monitor is Abnormal"	INFO
	Radio and display receiver assembly	INFO
When the shift lever is not in R, an image of the area behind the vehicle is displayed	Audio and Visual System	INFO
	Radio and display receiver assembly	INFO
Rear view monitor display malfunction (distortion of the color/screen) occurs continuously	Proceed to "Image from Camera for Rear View Monitor is Abnormal"	INFO
	Radio and display receiver assembly	INFO
Rear view monitor display malfunction (distortion of the color/screen) occurs temporarily	Check the usage conditions (explain to the customer that the display may be temporarily distorted when the vehicle is close to an object that transmits radio waves, such as a telecommunication tower, an airport or a truck equipped with a transceiver)	-
When an image of the area behind the vehicle is displayed, the lines are misaligned (the image from the camera is tilted)	Check that the camera is correctly installed	INFO

SYMPTOM	SUSPECTED AREA	LINK
Guide lines are not displayed	Rear television camera assembly	INFO

