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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: CELLULAR COMMUNICATION: SAFETY CONNECT SYSTEM: RED INDICATOR REMAINS ON; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

RED INDICATOR REMAINS ON

DESCRIPTION

This means that the DCM (telematics transceiver) has detected a malfunction in the safety connect system and stored a DTC or specific vehicle control history (RoB) Code.

PROCEDURE

1.	CHECK DTC
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(a) Turn the ignition switch to ON and wait for 10 seconds or more.

(b) Clear the DTCs.

Body Electrical > Telematics > Clear DTCs

(c) Check for DTCs and check that no DTCs are output.

Body Electrical > Telematics > Trouble Codes

OK:

No DTCs are output.

NG  **GO TO DIAGNOSTIC TROUBLE CODE CHART**

OK



2.	CHECK VEHICLE OPERATION HISTORY
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(a) Check for vehicle control history and note any codes that are output.

Click here [INFO](#)


RESULT	PROCEED TO
No vehicle control history is output	A
Any vehicle control history is output	B

B  **GO TO VEHICLE CONTROL HISTORY** 

A


3.	REPLACE DCM (TELEMATICS TRANSCEIVER)
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(a) Replace the DCM (telematics transceiver) with a new one.

Click here 

NOTICE:

- The ignition switch must be off.
- Do not exchange the DCM (telematics transceiver) with one from another vehicle.

NEXT  **PERFORM DCM ACTIVATION**

