

<b>Last Modified:</b> 12-04-2024	6.11:8.1.0	<b>Doc ID:</b> RM100000028U0Z
<b>Model Year Start:</b> 2023	<b>Model:</b> Prius Prime	<b>Prod Date Range:</b> [12/2022 - ]
<b>Title:</b> CELLULAR COMMUNICATION: SAFETY CONNECT SYSTEM: GREEN INDICATOR REMAINS OFF; 2023 - 2024 MY Prius Prius Prime [12/2022 - ]		

**GREEN INDICATOR REMAINS OFF**

## DESCRIPTION

After the ignition switch is turned to ON, the DCM (telematics transceiver) will enter into self check mode. The manual (SOS) switch red indicator will illuminate for 2 seconds and turn off followed by the manual (SOS) switch green indicator illuminating and remaining on under normal operation. If neither the red nor green indicators remain on, verification of the subscription should be performed.

## PROCEDURE

**1. CONFIRM GREEN INDICATOR COMES ON**

(a) After the ignition switch is turned to ON and the manual (SOS) switch red indicator has come on for 2 seconds, confirm that the manual (SOS) switch green indicator comes on for 2 seconds.

OK:

Green indicator comes on.

**NG**  **GO TO STEP 6**

**OK**



**2. CONFIRM SUBSCRIPTION MODE**

(a) Confirm the indicator status 5 seconds after the ignition switch is turned to ON.

RESULT	PROCEED TO
Green indicator remains on	A
Green indicator remains off	B

**A**  **USE SIMULATION METHOD TO CHECK**

**B**



**3. INPUT VIN WITH GTS**

- (a) Turn the ignition switch to ON and wait for 10 seconds.
- (b) Click "VIN Synchronization" on the Utility Selection Menu.

Click here [INFO](#)

**NEXT**



**4. CONFIRM SUBSCRIPTION MODE**

- (a) Confirm the indicator status at 5 seconds after the ignition switch is turned to ON.

RESULT	PROCEED TO
Green indicator remains on	A
Green indicator remains off	B

**A** **END**

**B**



**5. REPLACE DCM (TELEMATICS TRANSCEIVER)**

- (a) Replace the DCM (telematics transceiver) with a new one.

Click here [INFO](#)

**NOTICE:**

- The ignition switch must be off.
- Do not exchange the DCM (telematics transceiver) with one from another vehicle.

**NEXT** **PERFORM DCM ACTIVATION**

**6. CHECK DTC**

- (a) Turn the ignition switch to ON and wait for 10 seconds or more.
- (b) Clear the DTCs.

**Body Electrical > Telematics > Clear DTCs**

- (c) Check for DTCs and check that no DTCs are output.

**Body Electrical > Telematics > Trouble Codes**

OK:

No DTCs are output.

**NG** ► **GO TO DIAGNOSTIC TROUBLE CODE CHART**

**OK**

**7. REPLACE DCM (TELEMATICS TRANSCEIVER)**

- (a) Replace the DCM (telematics transceiver) with a new one.

Click here 

**NOTICE:**

- The ignition switch must be off.
- Do not exchange the DCM (telematics transceiver) with one from another vehicle.

**NEXT** ► **PERFORM DCM ACTIVATION**

