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<b>Model Year Start:</b> 2023	<b>Model:</b> Prius Prime	<b>Prod Date Range:</b> [12/2022 - ]
<b>Title:</b> AUDIO / VIDEO: AUDIO AND VISUAL SYSTEM: Satellite Radio Broadcast cannot be Selected or After Selecting Broadcast, Broadcast cannot be Added into Memory; 2023 - 2024 MY Prius Prius Prime [12/2022 - ]		

**Satellite Radio Broadcast cannot be Selected or After Selecting Broadcast, Broadcast cannot be Added into Memory**

## CAUTION / NOTICE / HINT

### NOTICE:

Some satellite radio broadcasts require payment. A contract must be made between a satellite radio company and the user. If the contract expires, it will not be possible to listen to the broadcast.

## PROCEDURE

### 1. CHECK RADIO AND DISPLAY RECEIVER ASSEMBLY

(a) Check radio condition.

OK:

Broadcast cannot be selected

RESULT	PROCEED TO
Broadcast cannot be selected.	OK
Broadcast cannot be selected, but selection cannot be memorized.	NG

**OK** ► ADD PRESET CHANNEL INTO MEMORY AGAIN

**NG**



### 2. CHECK RADIO AND DISPLAY RECEIVER ASSEMBLY

(a) Check the number of preset channels.

OK:

36 channels have already been preset.

**OK** ► END (ONLY 36 CHANNELS CAN BE PRESET)

**NG****3. CHECK AUXILIARY BATTERY**

(a) Check if the auxiliary battery was replaced.

OK:

Auxiliary Battery was not replaced.

**OK** ► **REPLACE RADIO AND DISPLAY RECEIVER ASSEMBLY**

**NG****4. ADD PRESET CHANNEL INTO MEMORY AGAIN**

(a) Check if the preset channels that have been cleared can be added into memory again.

OK:

Preset channels can be added into memory.

**OK** ► **END**

**NG** ► **PROCEED TO NEXT SUSPECTED AREA SHOWN IN  
PROBLEM SYMPTOMS TABLE** [INFO](#)

