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Model Year Start: 2023	Model: Prius Prime	Prod Date Range: [12/2022 -]
Title: AUDIO / VIDEO: AUDIO AND VISUAL SYSTEM: B15A396; Stereo Component Amplifier Component Internal Failure; 2023 - 2024 MY Prius Prius Prime [12/2022 -]		

DTC	B15A396	Stereo Component Amplifier Component Internal Failure
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DESCRIPTION

This DTC is stored when a malfunction occurs in the stereo component amplifier assembly.

DTC NO.	DETECTION ITEM	DTC DETECTION CONDITION	TROUBLE AREA	DTC OUTPUT FROM	PRIORITY
B15A396	Stereo Component Amplifier Component Internal Failure	When any of the following conditions is met: (2 trip detection logic) <ul style="list-style-type: none"> • Internal power supply malfunction • Internal malfunction • DSP error • EEPROM error 	Stereo component amplifier assembly	Navigation System	A

PROCEDURE

1.	CLEAR DTC
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(a) Clear the DTCs.

Body Electrical > Navigation System > Clear DTCs

NEXT



2.	CHECK FOR DTC
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Pre-procedure1

(a) Turn the ignition switch off.

Procedure1

(b) Check for DTCs and proceed to the following step.

Body Electrical > Navigation System > Trouble Codes

RESULT	PROCEED TO
B15A396 is not output	A
B15A396 is output	B

Post-procedure1

(c) None

A ► **GO TO HOW TO PROCEED WITH TROUBLESHOOTING**

B ► **REPLACE STEREO COMPONENT AMPLIFIER ASSEMBLY**

INFO

