

Product Update: Insight Rear Window Wiper Motor

BACKGROUND

Because the rear window wiper motor is not adequately grounded, static is developed on AM radio stations when the wiper is operating.

CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this product update. The text of the customer notification is at the end of this service bulletin.

CORRECTIVE ACTION

Add a grounding sub-harness to the rear window wiper motor.

PARTS INFORMATION

Sub-harness Kit: P/N 06320-S3Y-000, H/C 6441109

WARRANTY CLAIM INFORMATION

Operation Number: 741104

Flat Rate Time: 0.5 hour

Failed Part: P/N 76710-S3Y-A01
H/C 6350052

Defect Code: 546

Contention Code: K86

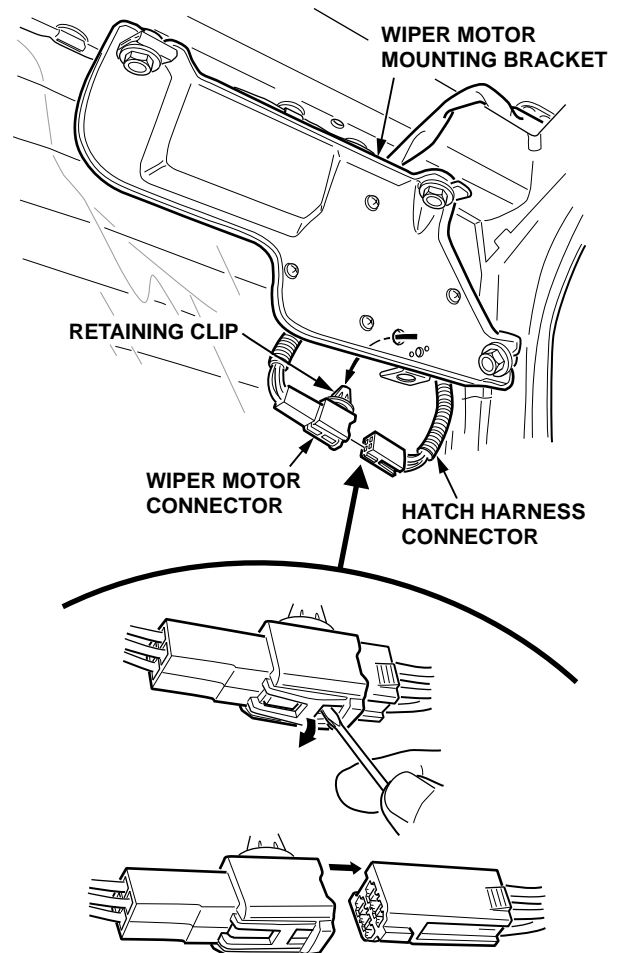
Template ID: 00-043A

Skill Level: Repair Technician

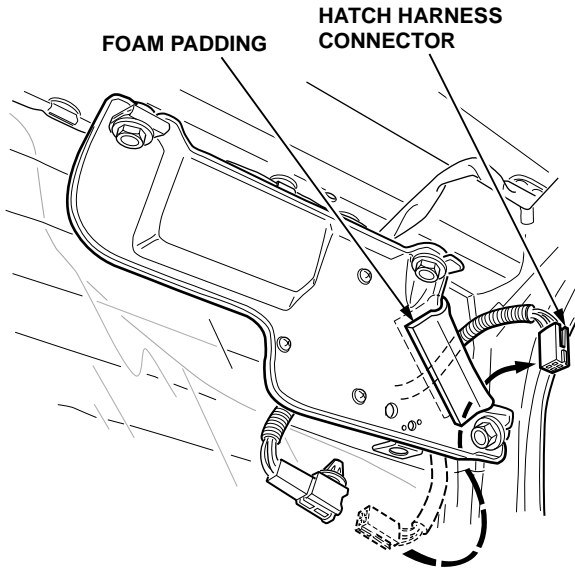
REPAIR PROCEDURE

1. Open the rear hatch. Remove the two trim panel clips next to the striker.
2. Use a flat-tip screwdriver wrapped with tape or a cloth to remove the rear hatch trim panel.
3. Unclip the connector retaining clip from the wiper motor mounting bracket.

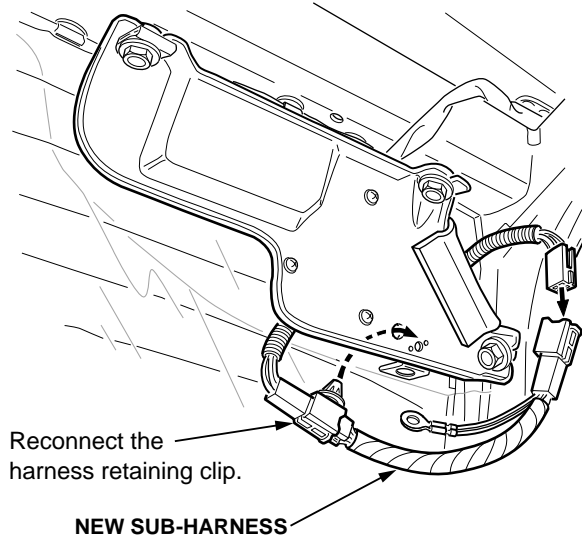
4. Disconnect the wiper motor connector from the hatch harness connector.



- Pull the hatch harness out through the opening between the hatch frame and the wiper motor mounting bracket.

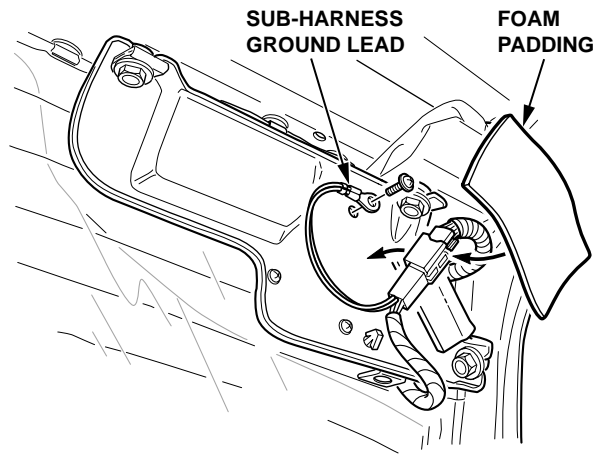


- Apply a piece of self-adhesive foam padding from the kit to the edge of the motor mounting bracket.
- Connect the sub-harness from the kit to the wiper motor connector.
- Reinstall the wiper motor connector retaining clip in the motor mounting bracket.

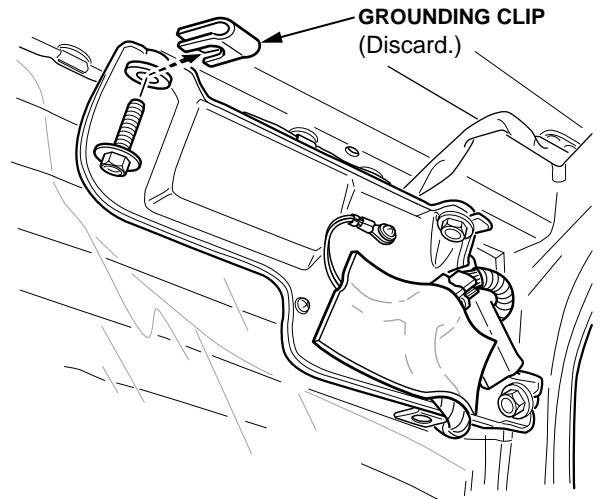


- Route the sub-harness around the motor mounting bracket, then connect it to the hatch harness.

- Attach the sub-harness ground lead to the motor mounting bracket.



- Cover the sub-harness with the self-adhesive foam padding from the kit.
- Remove the grounding clip from the wiper motor bracket mount. Torque the bolt to 9.8 N-m (7.2 lb-ft).



- Center-punch a completion mark above the fourth character (Z) of the engine compartment VIN.



Example of Customer Letter

April 2000

Product Update: Insight Radio Reception

Dear Insight Owner:

We have sent you this letter to notify you of a potential problem with your Insight and what you need to do to have it repaired.

What is the problem?

If you are listening to an AM radio station, you may hear static when you use the rear window wiper. This is caused by inadequate grounding of the rear window wiper motor.

What should you do?

Call your local Honda dealer and make an appointment to have your Insight updated. The dealer will add a ground to the rear window wiper motor. *This update will be done free of charge.* Please plan to leave your car at the dealer for half a day to allow them flexibility in scheduling.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2000 Insight involved in this update. If this is not the case, or the name/address information is incorrect, please fill out and return the enclosed, postage-paid *Information Change Card*. This will help us update our records.

If you have questions.

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call the Honda Consumer Affairs Department at (800) 999-1009.

Thank you for your cooperation.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division